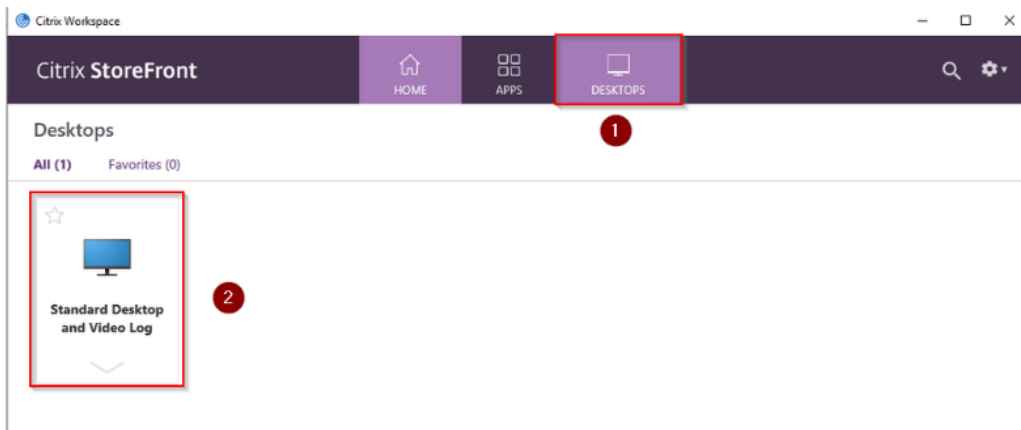


## Changing your Network Password from the Standard Desktop

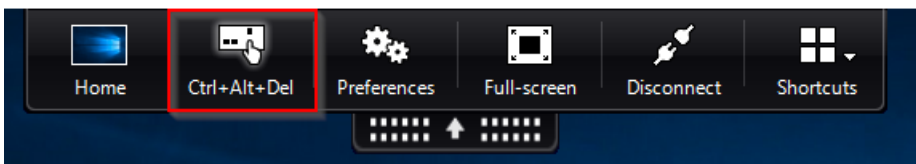
1. Log in to the WebPortal and the Citrix StoreFront.
2. Launch the Standard Desktop and Video Log virtual desktop by clicking the *Desktops* tab (1), then double-clicking the *Standard Desktop and Video Log* icon (2):



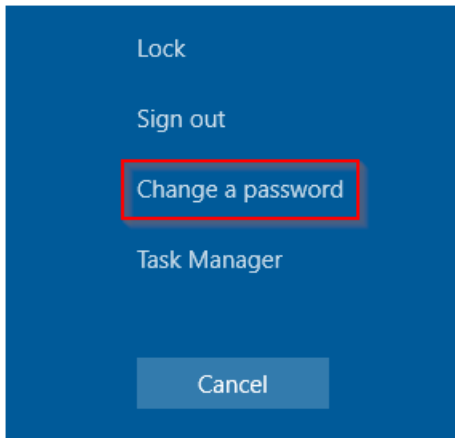
3. Once you're logged in the virtual desktop, click the *pull-down arrow* at the top center of the screen:



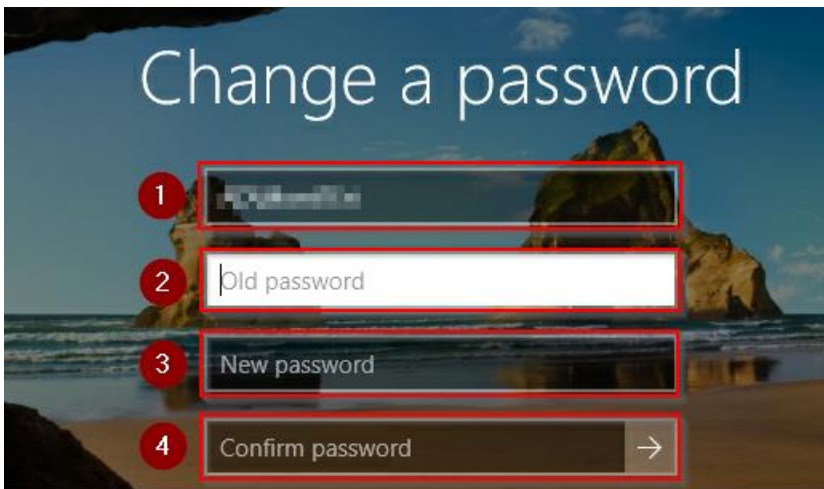
4. Click *Ctrl+Alt+Del*:



5. Click *Change a password*:



6. Enter your network *username* (1), then your *current password* (2), then a *new password* (3), and finally a *new password* a second time (4). The new password is entered twice to ensure that you've typed the same new password each time to verify that the new password is correct.



**Note:** passwords must contain at least 8 characters, including one or more uppercase letters, one or more lowercase letters, and at least one digit or special character. The password can't include dictionary words or a part of your name or be anything you've used in the past... it must be a new password each time it's changed. If you have trouble with the password, please contact the MnDOT Help Desk at 651-355-0200.

If you have not already done so, we recommend that you register for [MnDOT Self-Service Password Reset](#) so that you can reset your password or unlock your account even when the Service Desk is unavailable.